

Vacancy: Product Manager Operations

Are you customer-focused and have a strong affinity for managing (medical) production orders at our external suppliers? Do you have the ability to stay organized and keep overview of running customer orders while managing multiple projects simultaneously, especially when it comes to controlling suppliers and product delivery times? Then BAAT is looking for you!

BAAT is a recognized full-service specialist in product development and production of medical devices for customers worldwide. We help companies create impact in healthcare and make their product(s) commercially viable. Currently, we have over 30 colleagues with diverse expertise.

What will you do in this role?

Our Operations team manages production for our customers and supports them with production and product-related questions. As a Product Manager, you will be part of the BAAT Operations team. You will manage customers products lines that are already in the market, taking full ownership for them and managing all different aspects of product delivery, from setting up an order in the ERP system to negotiating timelines with our suppliers, and assuring optimal service delivery to our customers. A key aspect of your role will be optimizing the supply chain of new products and setting them up in our ERP system.

What do we ask of you?

- You have an HBO (higher professional education) working and thinking level.
- Minimum of 2 years of experience in production management and/or supply chain management (preferably in the medical sector).
- Excellent verbal and written communication skills in English and Dutch (or willing to learn). German is a plus.
- You are analytical, accurate, solution-oriented, show initiative, and work systematically.
- You are a team player who can handle unexpected developments well.
- Experience with ERP systems (experience with Ridder IQ is a plus)

Responsibilities:

- Maintaining relationships with customers and suppliers.
- Assure timely delivery of customer production order
- Managing and communicating, planning, budgets and invoicing
- Support in setting up quotations and contracts.
- Supporting the implementation of new products in ERP.
- Planning and guiding the transfer of R&D projects to Operations.
- Coordinating the handling of complaints, non-conformities, and product (ion) changes.
- Ensure operational activities align with BAAT quality management system (working under ISO13485 is a plus).
- Improving services and internal processes.

What we offer:

We highly value the development of our employees, which means you will have annual time and a budget to spend on your own development. The salary is competitive and depends on your knowledge and experience. The position is for 32-40 hours per week.

Interested?

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